

William G. Washington III

PROFESSIONAL SUMMARY

I am a dynamic, results oriented, student affairs professional offering more than 15 years of progressive experience in organization development, training, curriculum development, program development, assessment, and all facets of staff management. Able to negotiate and problem solve quickly, accurately, and efficiently. I am also highly committed to exceptional customer service, cultural competence, student success and institutional progress.

RELEVANT EXPERIENCE

University of Illinois at Chicago, Campus Housing Department, Chicago, IL
Associate Director (02/09 to 04/2013)

UIC is the largest university in the Chicago area with over 25,000 students. It is an urban, major research institution with an on campus housing population of approximately 3,800. UIC is considered to be one of the nation's most diverse campuses with more than one third of our student body speaking English as a second language.

- Provided overall direction for residence life, leadership, academic programs and staff for the housing population of approx. 3,800
- Taught hybrid online/classroom Resident Assistant course focused on Strengths Quest model of personal development
- Integrated cultural competence in all facets of Residence Life functions in order to service a diverse population
- Oversight of three learning resource center that included advising, mentoring, programs and the aesthetics
- Managed team of staff and faculty while implementing an at risk student intervention program, Making Achievement Possible (MAP)
- Successfully redeveloped leadership program "Project Lead" that continues to grow each year with more participants
- Continued evaluation and assessment of programs and functions to provide the optimal learning environment for residents
- Developed competencies and learning outcomes for residents and staff to guide programmatic thrusts and practices
- Restructured staff and responsibilities to meet budgetary constraints without sacrificing productivity and services involving over 150 staff members
- Managed Residence Life budget of \$300,000 and collaborative management of housing operating budget of over \$33,000,000
- Oversaw and managed conduct processes to ensure accountability, learning, and restorative practices
- Served as essential member and contributor to the UIC crisis and case management team that included several student support offices

Grand Valley State University, Housing & Residence Life, Allendale, MI
Assistant Director for Facilities (05/04 to 01/09)

- Integral part of Housing operations assessment, organizational changes and strategic planning process
- Selected, supervised, trained, and evaluate multiple levels of professional and student staff
- Served as a hearing officer for the Dean of students office conduct proceedings
- Supervised overall operations of Guest services operations, including Camps & conferences
- Managed an annual program and operating budget of over \$300,000 per year
- Developed and implemented mail processes for approximately 5000 residents

Area Coordinator (08/01 to 05/04)

- Selected, supervised, trained, and evaluated multiple graduate assistants and paraprofessional staff
- Administered conduct process using a creative and educational approach for 900 residents
- Reorganized and managed the Community Safety Program
- Advised student organizations and administered programs in collaboration with several departments
- Developed optimal plan for reorganizing work responsibilities for professional staff
- Assisted Admissions department with recruitment of quality students
- Managed annual programs and operations budget of \$90,000

Residence Hall Director (07/00 to 07/01)

- Created and implemented curriculum for in-hall staff training and development
- Developed and coordinated a new alcohol education program for students
- Assisted in planning professional, graduate, and student in-service training

Eastern Michigan University, Housing Department, Ypsilanti, MI

Area Complex Director (07/99 to 06/00)

- Supervised personnel that included one graduate assistant and 45 paraprofessional staff members
- Coordinated the development, implementation, and evaluation of academic, social, and developmental programming
- Managed an annual operations budget of \$52,000 and programming budget of \$6,000
- Administered conduct process using an educational approach

Neighborhood Investment Corporation, Muskegon, MI

Neighborhood Development Coordinator (01/96 to 8/99)

- Coordinated and administered city wide programs and workshops for continuous development of organizations involved in the Neighborhood Development Initiative
- Created specific assessment strategies for several organizations
- Guided several non-profit organizations successfully through the strategic planning process and grant writing

Grand Valley State University, Allendale, MI

Graduate Assistant for Informal Recreation and Special Programs (08/97 to 5/99)

Grand Valley State University, Allendale, MI

Practicum Intern for the Dean of Students Office (01/99 to 05/99)

University of Michigan – Flint, Flint, MI

Practicum Intern for Student Services and Enrollment Management (06/98 to 07/98)

PROFESSIONAL DEVELOPMENT

- Project Blue Print Nonprofit Board development training – United Way, Grand Rapids, MI (2007)
- Grant writing – Direction Center, Grand Rapids, MI (1998)
- Essentials of Evaluation - Direction Center, Grand Rapids, MI (1997)
- Income Development for Nonprofits – Indiana University School of Philanthropy (1997)
- Effective Organizational Planning – Direction Center, Grand Rapids, MI (1996)
- Strategic Plan Development – Michigan State Housing and Development Authority (MHSDA) (1996)

AFFILIATIONS

- Phi Beta Sigma Fraternity Inc. (1994 – Present)
- Association of College & University Housing officers – International (ACUHO-I) (2005 – Present)
- Great Lakes Association of College and University Housing Officers (GLACUHO) (2009 – Present)
- Student Affairs Administrators in Higher Education (NASPA) (2009 – Present)
- American College Personnel Association (ACPA) (1999 – 2011)

COMMITTEE AND VOLUNTEER WORK

- Selected to be on a research team to take part in a two-year initiative funded by the Lumina Foundation for Education
- University of Illinois at Chicago - African American Enrollment and Retention Initiative Committee (2012 – 2013)
- Student Affairs Administrators in Higher Education (NASPA) conference program review committee (2011-2012)
- University of Illinois at Chicago Diversity Strategic Thinking and Planning Committee (2009 – 2011)
- Association of College & University Housing officers – International (ACUHO-I) Professional Standards Committee (2007 – 2009)
- Grand Valley State University, Diversity Assessment Committee (2007 - 2008)
- Grand Valley State University, Liberal Education Dialogues (2006 – 2007)
- Grand Valley State University Intercultural Competence Division Committee (2004 – 2006)

EDUCATION

Eastern Michigan University, Ypsilanti, Michigan

Ed.D. Educational Leadership (Anticipated completion Aug 2016)

Emphasis: Cultural Competency

Grand Valley State University, Allendale, Michigan

M.Ed. College Student Affairs Leadership (1999)

B.S. Public Administration (1995)